



Prof. Dr. Ulla Glaesser, LL.M. (UC Berkeley)

Prof. Glaesser holds a full professorship of mediation, conflict management and procedural theory at the European University Viadrina Frankfurt (Oder)/Germany. She is academic director of the *Institute for Conflict Management* and the postgraduate, interdisciplinary *Master's Program on Mediation* at the European University. Her academic teaching and research covers the following subject areas: mediation, conflict management, conflict resolution procedures, Civil Procedure Law, Private Law (contracts, torts), and Family Law.

Ms Glaesser is teaching mediation, negotiation and ADR skills also at various other universities in Germany and abroad, for the German Academy of Judges, the United Nations Office at Geneva (UNOG) and numerous other institutions.

Ms Glaesser holds law degrees from the University of Bonn/Germany and from Boalt Hall School of Law, UC Berkeley/USA.

Ms Glaesser is continuously involved in research projects focussing on different fields of mediation and conflict resolution – namely the establishment of mediation and other ADR procedures in the German corporate sector, evaluation research on court-annexed mediation and on the potential of mediation in the area of legal protection insurances.

She has published broadly on mediation methodology, the legal framework of mediation in Germany and Europe, quality assurance of mediation and other ADR procedures and the establishment of mediation and ADR procedures in various realms of society. She is editor of two Publication Series on Mediation and Conflict Management and a commentary on the German Mediation Act.

As a practical mediator and facilitator, Ms Glaesser supports dispute resolution and decision making processes within and between organisations/corporations. She has worked as a business mediator in the following corporate sectors: banking and finance, creative industries, insurances, IT, renewable energies, research and development, transportation.

Her work has taken her to Austria, Australia, Belgium, Canada, Denmark, France, Great Britain, Italy, the Netherlands, New Zealand, Norway, Poland, Switzerland and the United States.

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